



## **Workforce Development Manager – IT and Cyber**

### **Greater Phoenix Chamber Foundation**

The Greater Phoenix Chamber Foundation (the Foundation) convenes and catalyzes business, education, and community to enhance college and career readiness, develop a stronger workforce, and build healthier communities throughout Arizona. The Foundation, a 501c3 nonprofit organization, leads the charitable and education initiatives of the Greater Phoenix Chamber under the four pillars of education, workforce development, wellness, and research. Through stronger alignment between education, business, and community, the Foundation prepares individuals for college and career and serves as an intermediary to convey workforce needs and champion scalable workforce solutions. In addition, the Foundation makes Arizona and the Greater Phoenix region known as destinations for healthy talent and healthy communities through workplace wellness efforts and publishes data-driven research to inform policymakers, business leaders, and the general public.

### **Greater Phoenix Chamber**

The Greater Phoenix Chamber (Chamber) is the leading business organization for the Greater Phoenix region. We catalyze regional prosperity with forward thinking public policy, intentional economic growth and diverse, prepared talent. We accomplish this by building a policy environment where businesses thrive, serving as a resource and voice for AZ economic data and policy, and developing and attracting a skilled, talented, diverse workforce to meet demands of growth industries.

### **Who are we looking for today?**

We are interested in hiring people who have a passion for Phoenix and a desire to make the Greater Phoenix region a great place to live, work and play. Ideal candidates will bring a passion for working to improve lives, expand economic prosperity, and foster collective action and impact with industry-sector leadership and community and education partners, while building a strong talent pipeline.

### **Primary Responsibilities**

The Foundation is looking for a Workforce Development Manager to lead our IT and cybersecurity workforce collaboratives. The ideal candidate can manage relationships and facilitate discussions with business, education, and community leaders and is able to manage multiple projects with ease. The candidate will communicate in a strong, positive, and effective manner, both verbally and non-verbally, and be a self-starter with the ability to sustain and move work forward with minimal direction. All Chamber employees are expected to work collaboratively with other departments and be team players to help accomplish our organizational mission.

### **Position Objectives**

- Responsible for managing the IT and Cybersecurity Workforce Collaboratives, serving as an intermediary between employers, education and training providers, and workforce development agencies.

- Enhance existing Cybersecurity Workforce Collaborative efforts, including marketing of AZcybertalent.com, creating engaging and relevant meeting agendas, and identifying talent development opportunities for employers.
- Responsible for preparation, set-up, and facilitation of all Cybersecurity and IT collaborative meetings.
- Engage with education and workforce development partners to better align curriculum and competencies to employer demands.
- Support ElevateEdAZ by leading Business Advisory Councils, articulating college and career pathways, and promoting work-based learning with employers.
- Manage and facilitate IT and cybersecurity externship program.
- Assist the Workforce Development team by attending career fairs and supporting other workforce collaborative meetings as needed.
- In collaboration with CIO and Workforce Development Managers, support U.S. Chamber of Commerce Foundation workforce development activities, including implementation of the Talent Pipeline Management framework within the workforce collaboratives.
- Serve as a spokesperson for workforce development, presenting at various stakeholder meetings and events.
- This position may involve interaction with minors and diverse individuals. Strict adherence to Chamber policies is required.

**Candidate qualifications:**

The Foundation is looking for candidates with the following knowledge, skills and abilities desirable for job success:

- Minimum of two-years work experience in business (HR and recruiting), education (career advising) or workforce development
- Must have strong understanding of different positions and related competencies in IT and cybersecurity. Experience working in IT sector is highly preferred
- Must have excellent project management and communications skills, both written and verbal
- Must possess analytical ability to solve problems, anticipate challenges and identify opportunities and solutions
- Must be able to provide superior customer service to both internal and external customers at all levels of an organization
- Detail-oriented with ability to stay organized while handling multiple tasks. Able to work independently with minimal supervision
- Highly motivated to learn, grow professionally and work in a team environment
- Proficient in all MS Office products
- Must maintain a neat and professional appearance
- Must be able to travel to meetings regularly; reliable transportation is necessary
- Must be able to pass a background check, fingerprint clearance and a drug test

**Successful candidates will also be expected to bring the following personal attributes to the position:**

- Innovative by continuously looking for ways to improve processes, always for the best use of resources
- Takes a diplomatic approach to work and communications and an ability to easily establish credibility among a wide variety of stakeholders (i.e., business, nonprofit, academic, and policy/public sectors)
- Possess the ability to exercise mature judgment, tact, and professionalism
- Collaborates and builds bridges internally/externally; works with others to achieve common goals and furthermore possesses the ability to work with all levels of management and leadership both internally and externally
- Executes with excellence by consistently delivering on promises to the highest standards; appreciates and demands quality

**Application Information:**

Qualified candidates should respond by sending a confidential cover letter, resume and salary requirements to [hr@phoenixchamber.com](mailto:hr@phoenixchamber.com). Please include the position in the subject line of your submission.

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