

Introducing: CompTIA On-Demand Solution

CompTIA has led the industry for over 40 years, building training and certification solutions that level-up teams and fill critical skills gaps.



Why Choose CompTIA On-Demand?

Offer your staff the flexibility to learn at their own pace within a structured and guided learning product.

CompTIA On-Demand is a new product solution that provides a facilitated learning experience, combining a structured curriculum and detailed pacing guides with instructional videos and advanced support features. On-Demand products offer all the flexibility of self-paced learning with structured pacing and expert support to ensure a smooth and effective learning journey.

Key Features



Instructional videos, virtual labs, and simulations



Curated and structured curriculum



Standard 12-week and custom pacing guides



Skill badges represent achievement and validation of skills and competencies



Achievable, step-by-step assessments build confidence for the exam



Certification exam voucher + retake

What's Included?

To discuss On-Demand Solutions for your company, contact us at EnterpriseSolutions@CompTIA.org.

✓ Comprehensive Support

- Onboarding and orientation guidance
- Platform messaging, feedback, and encouragement
- On-Demand customer support
- Weekly office hours
- Monthly technology expert series presentations covering exciting aspects of tech jobs with time for Q&A

✓ Skills-Based Badging

- **Engagement and Momentum:** The On-Demand product uses a skills-based badging reward system to keep students focused and progressing. Each badge represents a group of certification exam objectives and is awarded upon successful completion of a skills quiz.
- **Badge Pathway:** To complete the On-Demand program, learners must earn all required badges, finishing with a final completion badge.
- **Leaderboard:** Learners can compare their progress with peers, fostering a sense of community and completion.

✓ Data Tracking and Reporting

- **Support Effectiveness:** We are committed to understanding and enhancing the types of support offered, so we monitor various metrics to ensure we offer the appropriate support to all learners.
- **Client Reporting:** For cohorts of 10 or more, we provide regular updates on learner progress, including student participation, performance data, and progress tracking.

✓ Learner Experience

- **Seamless Access:** Learners use Single Sign-On (SSO) to seamlessly access the product, taking them directly to the learning environment upon activation.
- **Guided Learning:** The “Getting Started” module helps learners navigate the platform and outlines the steps toward certification.
- **Pacing Guide:** Students are supported by a pacing guide that outlines weekly lessons and activities to keep them on track.
- **Instructional Videos:** Key concepts are covered through instructional videos, emphasizing practical application and addressing common areas of confusion.

✓ Robust Learner Support

- **In-Platform Messaging:** Weekly system messages follow the product pacing guide, with automated emails sent for earned badges and ‘nudge’ reminders for learners at risk of falling behind.
- **On-Demand Support:** Learners can access a product support knowledge base, platform support through Zendesk ticketing, and expert assistance via live sessions.
- **Expert Support:** Learners can participate in weekly office hours for personalized guidance and support and monthly presentations from tech experts, including real world examples of what it's like to work in a tech job role, with time for Q&A.

✓ Sales and Fulfillment Workflow

- **Streamlined Process:** Our workflow guarantees a smooth and efficient experience for both clients and learners, from client acceptance to

Top organizations trust CompTIA On-Demand solutions to upskill their teams

This product solution is specifically designed for organizations like yours that are committed to upholding the highest IT training standards.